Nambour Community Centre Inc.
Strategic Plan 2019-2022
NAMBOUR COMMUNITY CENTRE: A community committed to social justice and collective wellbeing.

Review date: August 2020

Our Values

Respect
- All people are welcome
- Well-being and Care.
- Empowering each other.
- Acknowledging diversity.
- Acknowledging the traditional owners of this land.

Social Justice
- Upholding human rights, safety, dignity.
- Working towards sustainable communities and environments.
- Promoting participation, access, contribution and belonging.

Continual Learning
- Valuing community wisdom.
- Providing opportunities for professional and individual development.
- Reflection and improvement.

Creativity
- Responding flexibly to need.
- Embracing change.
- Embracing opportunities.
- Adapt and thrive.

NCC Guiding Principles

People Matter People First
Making a big commitment. This could mean letting go of agendas, power, learning to hold things lightly; acknowledging it's the interruptions and people that matter, as part of our work.

People Telling us What they Want
Making sure everyone has an opportunity to contribute and participate and experience social inclusion in their own ways.

Creating Communities of Opportunity
Encouraging sustainable connections; fostering the building of relationships, anywhere, everywhere, anytime; embracing the fuzzy lines, old and new.

Thinking and Doing Things Differently
Meaningful personal, social, political and geographical change making, incorporating place and space. Willingness, being open to learn from all; embracing positive change.

We are Committed to Social Justice
We Care; inequality is present in our community; we want to disrupt and navigate structural and systemic barriers.

NCC Practice Principles
Human rights & Social Justice
Community Development
Intersectional Feminist
Relational practice
Evidence Based
Action Research
Critical Reflection
## Strategic direction

**Vision:**
1. To stand beside people as we all work and learn towards a better community.
2. Bring people together to offer opportunities for change, both individual change and collective social justice.

**Mission:**
1. To co-create a better community by working with people in ways that promote and embed equity, opportunity and mutual respect.
2. Facilitating, co-creating, sharing resources, skills, knowledge for social justice and sustainability.

### Strategic Priorities

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Commit to best practice, governance, to streamline the roles and processes, to strengthen the centre's core capabilities.</td>
</tr>
<tr>
<td>2</td>
<td>Intentionally embed rigorous and valid evaluation into all programs and practices.</td>
</tr>
<tr>
<td>3</td>
<td>Strengthen social justice leadership, practice and recognition.</td>
</tr>
<tr>
<td>4</td>
<td>Proactively utilise or exploit NCC's strong social justice leadership, with the support of data and evidence, to support community change.</td>
</tr>
<tr>
<td>5</td>
<td>Given NCC's strong social justice leadership (with the support of evaluation and data); be an incubator for change. Collaborate with key community stakeholders to drive positive and sustainable community change and action.</td>
</tr>
</tbody>
</table>

### Actions

- Organise, collate & effect internal compliance-roles, policy priorities, governance and management delegations.
- Collate and streamline financial data, systems & management. Seek out external audit support and quality financial advice.
- Organise, collate & effect external compliance requirements (e.g. HSQF) & embed with annual timetables.
- Develop NCC's leadership Practice Community Development-visual framework, thereby increasing accessibility and supporting staff to embody the organisations vision.

- Every program to explore, capture & evaluate data; existing and previously unrecorded (including volunteer, non-clients, open space). Bring together all program data to articulate critical social benchmarks and funding performance outcomes NCC needs to achieve.
- Seek out support from external sources to help collate, validate & analyse data.
- Explore externally for relevant data that could be strategically important to NCC ie Sunshine Coast Regional Council, ABS, peak bodies, USC.

- Identify NCC's specific needs & and those of its community.
- Develop, commit to and communicate NCC collective shared message.
- Start conversation with other like-minded groups to help inform NCC's messaging and marketing.
- Identify and increase engagement with key stakeholders that will support NCC's social justice leadership & change effort.
- Identify priority engagements & events that NCC needs to have a place at.