

# Nambour Community Centre

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*2016 Annual Report*

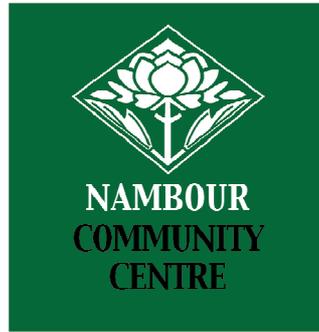


*The Nambour Community Centre*

*A place at the Table*

Building Community by Working Together





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# Agenda

Annual General Meeting of The Nambour Community Centre Inc.

Monday 24<sup>th</sup> October, 2016

**Theme: A place at the table.**

- 5:30, arrive, sign in, meet and enjoy a pre meeting drink, receive place cards
- 5:45, Welcome and meal commences
- 6:15, the Annual General meeting commences
  - Chairperson of Nambour Community Centre introduces committee and Indigenous acknowledgement
  - Chair introduces theme - "A Place at the Table" and the activity begins, lead by Tina and Vanessa, with Kathy and Cassie harvesting
- 7:00, Apologies noted, adoption of the previous AGM minutes, AGM correspondence & Business arising from the previous minutes
  - Treasurers report, Chris, includes appointment of Auditor for coming year
  - Endorsement of new 2016 / 17 memberships
  - Vacating of all office bearer's position & Elections of 2017 management committee
  - Guest chair introduces 2017 Office Bearers, includes NCC chairperson welcoming committee members for coming year
- Presentations by NCC Chairperson, Karis presents to,
  - Previous years management committee members
  - Narelle, life membership
  - Current Volunteers
  - Guest chair
- Chair - meeting closes for dessert, coffee and conversation.

## About Nambour Community Centre

Nambour Community Centre is an independent social purpose incorporated association. Nambour Community Centre is a place for the community to come together. We provide support and resources in response to the needs and aspirations of people living in our local area.

### Our approach to our work

Our work is inspired by a vision in which people experience healthy relationships and create sustainable communities that are safe and just.

We believe that the best way to build community is by working together.

The values that underpin our work are:

- Involvement
- Reconciliation
- Cultural Diversity
- Belonging
- Partnerships
- Pro-activity
- Knowledge, Education & Training
- Sustainability
- Responsiveness
- Transparency and Accountability
- Social Justice

### Our History

In 1980 Gail Perry had a vision and dream of a place where people from all walks of life could come together, share and participate in their own health, education and lifestyle. Gail's vision was about bridging the gap between the new age, spiritualism and regular mainstream society.

The Meeting Place began as a grass roots, self- help centre that all people could utilise. 23 Howard Street Nambour was the first home of the Meeting Place. These premises are currently used by the Sunshine Coast Environment Council.

The founding members of The Meeting Place were;

Margaret Edwards, Dorothy McMullen, Eileen Nettleton, Kate Roberts, Gwen Clarke, Gail Perry, Alan Smith, Jack Smith and Marjorie Smith (treasurer)

The Meeting Place was involved in a wide variety of activities and groups. It brought together many people to engage in activities and form 'communities of interest' around a range of topics. During the early days many 'movements' were also initiated by members of the Meeting place. Some of these activities included;

- Movement for Peace (Des Ritchie)
- Campaign against Nuclear Power (Ivan Guy)
- Constructive Strategic Planning for the Sunshine Coast – a concept now widely adopted for land usage (Barbara Camplin)
- Maleny Folk Festival
- L.E.T.S. (now Letshine Nambour)
- Lifeline Services
- The Man of Trees (saving threatened species)
- The Rainbow Alliance
- Permaculture
- Nambour Recycling depot (before the council had their own facilities)

In 1988 The Meeting Place moved to new larger premises at Coronation Avenue, Nambour. This move came about partly through the allocation of funds from the state government in response to the increasing demands being placed on the Meeting Place. The Meeting Place responded by providing support for young people of Nambour, ethnic communities, disadvantaged people, young mothers and other groups whose needs were not met by mainstream services.

All sorts of community activity took place in the larger space including yoga, massage, meditation, relaxation classes, multicultural dinners, educational classes and the development of community resources.

This period of change and growth meant that over time the Meeting Place shifted its focus away from 'alternative' ways of living and began to place more emphasis on family and personal relationships. Some activities that occurred during this period included;

- The first Health & Lifestyle Expo
- Women's Health Expo
- DOVES program
- Happy as Punch Street theatre
- publication of Secta (an informative community magazine)

Also during this period funding was received for several part – time workers spanning areas such as Women's Health, Child abuse prevention, Men's Health (SMERI – Suncoast Male Emotion Resource Initiative), Domestic Violence Prevention and Community Development and Administration.

In 1996 the management of the Meeting Place Community Centre, as it was known then, took steps to raise funds for a new user- friendly premises in which the work could continue, grow and develop. In 1998, a name change took place with the Nambour Community Centre Inc coming into being as well as a shift into a new purpose built building at the current location of 2 Shearer Street, Nambour.

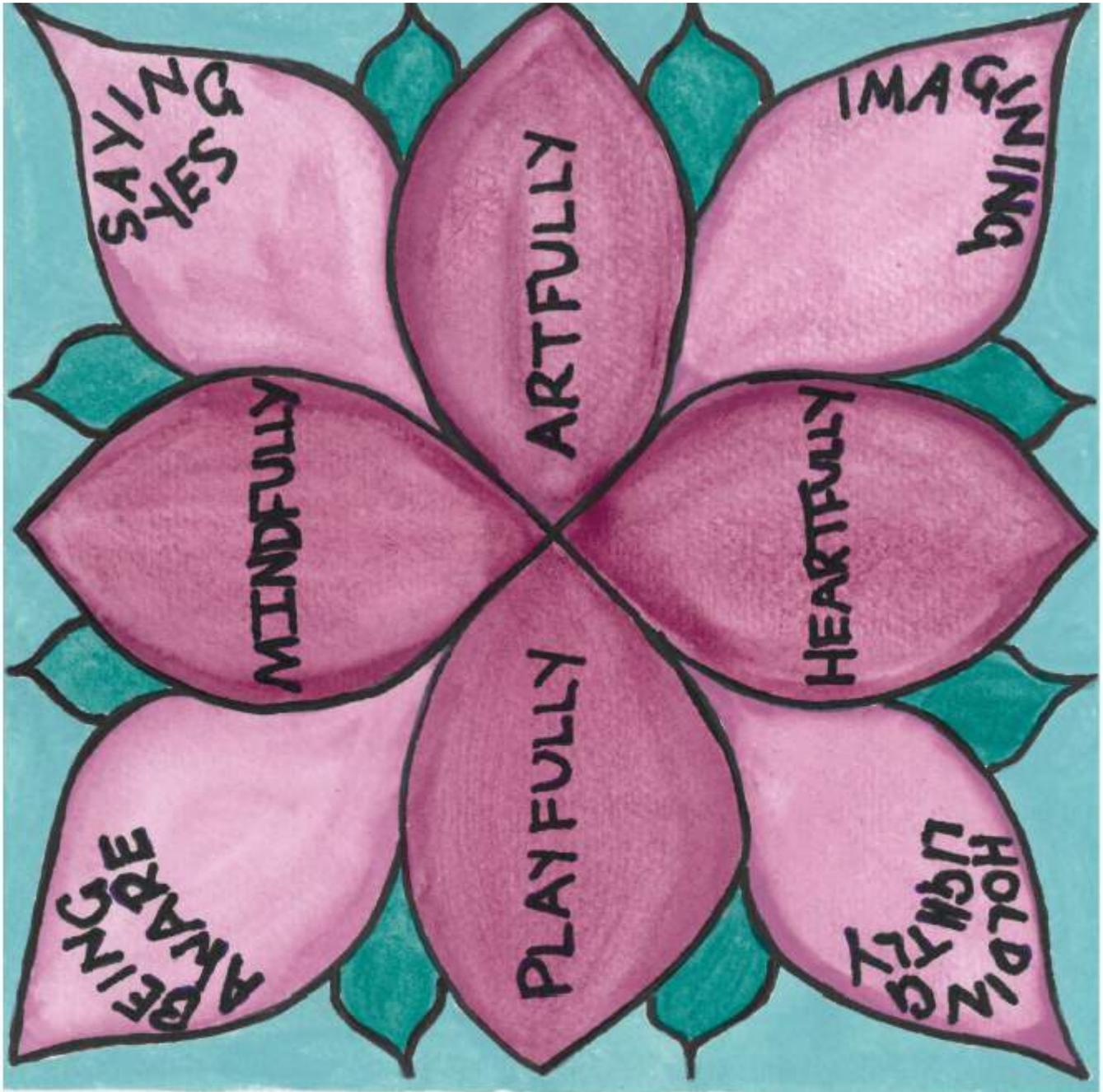
The committee members to be appointed at the first AGM held at the Nambour Community Centre on the 3rd November 1999 were;

Evvalyn Vanderpoel (chairperson), Pam Lenthall (vice chairperson), Donna Justo (treasurer), Judy Pidcock (secretary), Coleen Giles, Steven Jarvis, Francis Banks, Ross Felmingham, Peter Cooper, Vanessa Betts & Marjorie Smith

In November 2008 the Community Centre celebrated the 10 year anniversary of the opening of the Shearer Street building; sadly this coincided with Gail Perry passing away. As fate would have it the 10<sup>th</sup> anniversary celebration activities were held on the same day as Gail's funeral which meant that some people were able to travel from the funeral to the celebrations.

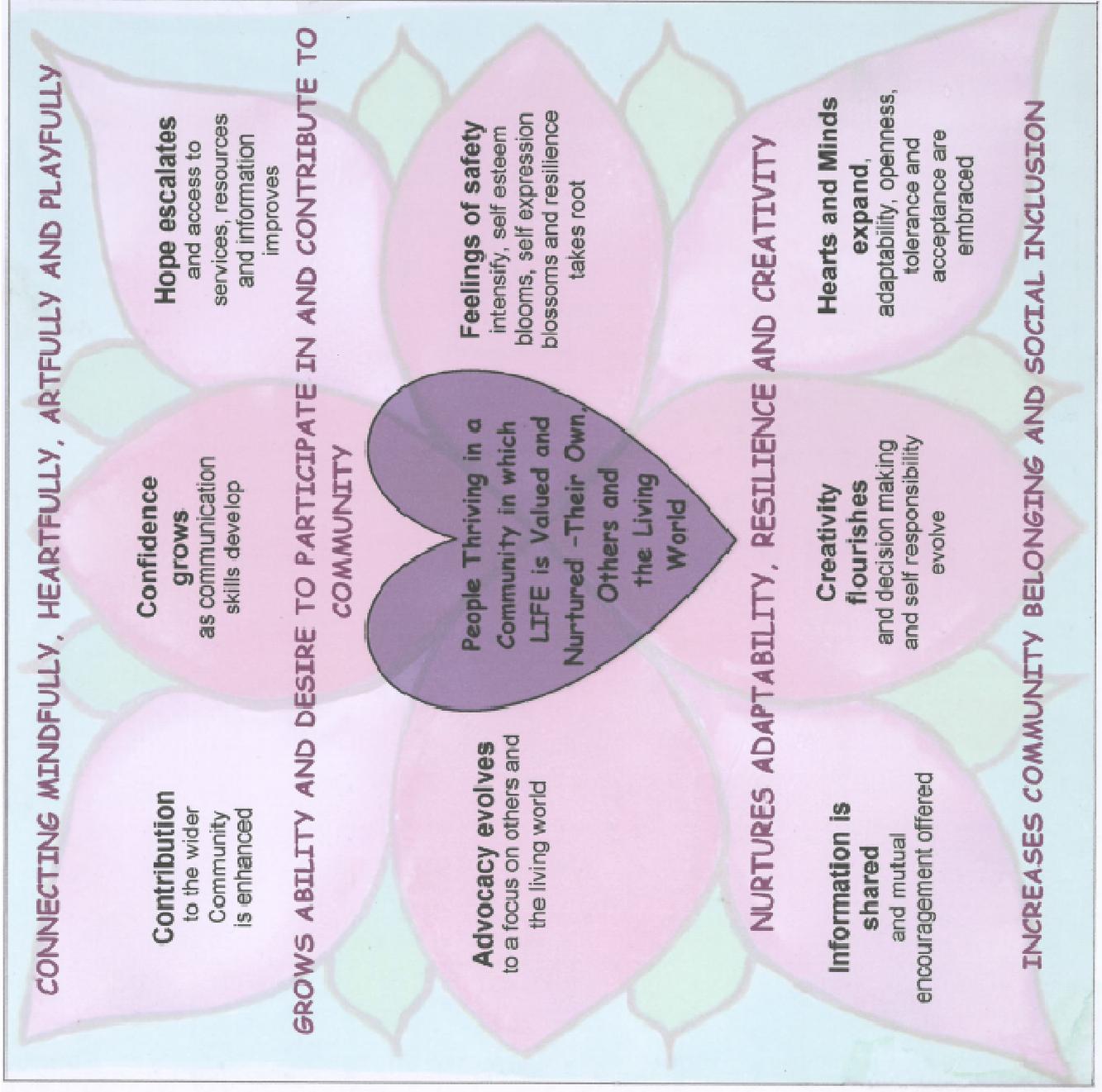
## **Our area of work**

The catchment area for the Nambour Community Centre (NCC) includes Palmwoods, Woombye, Kenilworth, Yandina, Mapleton, Eumundi and Nambour. Nambour is generally acknowledged to be the service centre for these outlying communities.



**THE STRATEGIC PLAN**

1. Gently cut or tear off the strategic plan.
2. Carefully lift the tip of **IMAGINING**, **HOLDING it LIGHTLY** between your thumb and pointing finger.
3. Move slowly until the tip of **IMAGINING** joins the tip of **BEING AWARE**. (Take care not to go over the edge at this early stage!)
4. Notice something has begun to **EMERGE**. Take care not to rush ahead. Be curious and comfortable in not knowing.
5. Gently and firmly use your **HANDS to CREATE** a crease at the base of the triangle.
6. Unfold the triangle.
7. **BREATHE IN, BREATHE OUT.**
8. **SLOWLY**, in any direction, beginning with **MINDFULLY**, read or speak each word twice (remember to **BREATHE**). Notice how you are **FEELING** inside as you work.
9. Gently lift the tip of **HOLDING LIGHTLY** between your thumb and pointing finger.
10. Move slowly until the tip of **HOLDING LIGHTLY** joins the tip of **SAYING YES**.
11. Notice something more has **EMERGED**. Gently and firmly use your **HANDS to CREATE** a crease at the base of the triangle.
12. **UNFOLD** the work.
13. Turn the work over.
14. **STARTING ANYWHERE, FOLLOW IT EVERYWHERE, IMAGINING ARTFULLY, HEARTFULLY, MINDFULLY** and **PLAYFULLY** what is possible.
15. Take one corner at a time and move gently and firmly from the edge to the center. Take your time. The **WORK** cannot be rushed.
16. **REST & REFLECT** awhile, noticing what is emerging.
17. Turn the work over. Notice again what has emerged.
18. With your thumb and pointing finger move each point, in any order, **ARTFULLY, PLAYFULLY, MINDFULLY, HEARTFULLY** from the edge to the center.



**NAMBOUR COMMUNITY CENTRE**

...is a social purpose organisation working with local people in the Nambour area.

**OUR INTENTION IS TO CREATE COMMUNITY TOGETHER**

**Our ATTITUDES MINDFULLY, HEARTFULLY, ARTFULLY and PLAYFULLY**

and Our **PRACTICES**

**BEING AWARE, IMAGINING, SAYING YES and HOLDING THINGS LIGHTLY**

support us in this

**WE BELIEVE** our most important task is to Nourish Life - enlivening ourselves, each other and the living world.

**WE NURTURE** the fertile conditions that cause people to thrive and grow resilience, adaptability, meaningful relationships and creativity to meet our ever changing world.

**Cnr James & Shearer St,  
Nambour  
Contact: 5441 4724  
www.nambourcc.org**



## **Nambour Community Centre Management Committee 2014 / 15**

**Karis Ross**, Chairperson (MA-Art Therapy MSW (Q))

Karis is a social worker and art therapist. She has a varied background which includes working as a jillaroo, a Registered Nurse, an activist and community development worker. She has much multi-cultural experience, having grown up in PNG, and travelled throughout Asia and Central America. Karis has lived on the Sunshine Coast for 11 years, 9 of those in Nambour where she continues to live with her son and several rescued animals. Karis currently works as a social worker with older people at Sunshine 60 & Better Group Inc. and at the University of the Sunshine Coast as a research assistant (in Social Work). She is a member of the Sunshine Coast Reconciliation Group. Karis has also had extensive experience as an Art Therapist and continues to enjoy using art to communicate. Her hobbies are reading, poetry, listening to music, playing guitar and observing nature.

**Chris Gillham**, Treasurer (BBus/Com, MBus (management))

Chris has been the organisations treasurer since 2010/11.

**Luke Westwick, Secretary** (B.Soc.Wk)

Luke joined the committee in 2015 after being a student on placement with NCC and learning more about community in a supportive environment. Some of Luke's passions include community development, social justice, more sustainable ways of living and improving the out of home care system for young people in foster care. He is originally from the great state of Victoria but it was too cold so he left and joined the armed forces for 6 years, with a few 'sunny' overseas deployments. He then saw the light and pursued a career change to be a social worker and support young people. Luke currently works as a social worker in the foster care sector on the Sunshine Coast and North Brisbane region.

Luke says that it has been exciting to see Nambour rejuvenating over the past few years and he believes in being a contributing member in his local community. Other passions include spending time with his family, keeping healthy, supporting the mighty AFL Geelong cats (his hometown), 4x4ing, exploring and taking his beagle and kelpie-x out on adventures.

**Narelle Poulsen**, Chairperson (BSW, BHMS(Ed), MAASW)

Narelle has been on the committee of Nambour Community Centre since 2002, joining while working as a social worker facilitating a young parents support group based at the centre. Narelle started her working life as a physical education teacher, then worked as an outdoor education instructor/ adventure based learning facilitator. She changed careers to social work in 1999, continuing to work with young people and families on the Sunshine Coast since then. Narelle is currently a mental health social worker at Child & Youth Mental Health Service, combining both careers in the area of adventure based therapy wherever possible. Narelle is a keen kayaker and rock climber.

**Lawrence Seiuli**, Ordinary member

Lawrence Seiuli joined the committee in 2013. He is happily married husband with two teenagers. Lawrence is a public speaker, counselor, performs wedding ceremonies and is active in the community. Lawrence speaks Samoan fluently and has travelled to many countries, running conferences to equip people of all ages to get the most out of life. He runs marriage seminars, men's group and family groups. Lawrence also serves on the Management committee of 'The Shack' community centre here in Nambour. He loves rugby and of course he supports the NZ All Blacks.

**Lyndall Hulme**, Ordinary member

Lyndall joined the NCC committee last year after finishing up a long career in the community sector, having worked with NGO's, government departments and peak bodies. Lyndall is currently active in her local community of Mapleton, particularly the local library, painting group and more recently the local gym.

**Tina Lathouras**, Ordinary member (B.Soc.Wk [Hons]; Grad Cert Com Dev; PhD)

Tina joined the committee to fill a vacancy in February 2014. Tina works at the University of the Sunshine Coast as a Lecturer in Social Work and teaches courses in Community Development and Critical Social Policy Analysis. Her main role on the committee has been to support processes for strategic planning and human resource management, through working parties or sub-committees. Tina also represents NCC on the SC Coalition of Community Boards, a network of committee members who exist to support the viability of small community organisations in a fast-changing social service sector. Tina is a keen quilter, and very proud of the fact that earlier this year she moved up to the 30km group of her bicycle riding club.

**Robbie Murray**, Ordinary member

A relocater from the big smoke, not quite a local but calling Nambour home for the past 12 years. Living in the Sunshine Coast [paradise] is challenging and having to reinvent yourself just to survive has been humbling.

Being actively involved is how I connect to place, currently member of QCWA Nambour, board member with Sunshine Coast Arts Industry Precinct and committee member of Nambour Community Centre. Community has always been at the heart of everything I have morphed into career wise from working for a local politician, partnership brokering, business support, community engagement and now new small business owner taking people to India for dentistry tours.

Animate is one of the earliest human concepts. Its spirit has inspired my work and through my skill of human engagement I try to bring life to so many people, places and events.

## **NCC & Thriving Families Volunteers, Students & Staff**

### **Volunteers**

Barb Robinson	Lee Chapman	Shari Engelbrecht
Brenda Crandall	Luke Westwick	Sue Loughran
Chris Gillham	Lyndall Hulme	Suzanna Colville
David Probert	Martin Newman	Tina Lathouras
Deborah Christina	Maureen Hungerford	Tony Bryant
Glenn Palethrope	Megan Ogle	
Jolene Ogle	Narelle Poulsen	
Karis Ross	Ryan Clift	
Lawrence Seiuli		

### **Staff Members**

<b>Name</b>	<b>Position</b>
Alison McNaughtan	Thriving Families - Coordinator
Breena Furbee	Thriving Families – Family Worker
Carey Shaw	Thriving Families – Family Worker
Cheryl Crane	Financial Administrator
David Probert	Back fill staff
Donna Holdom	Office Manager
Jenny Blagdon	Student Supervision
Jocelyn Alcock	Cleaner
Kaila White	Thriving Families – Family Worker
Linda Dennis	Settlement Program worker
Mark Wischnat	Coordinator
S��verine Litt��e	Meeting Place Dinner Coordinator
Shine-Soyoung Jang	Multicultural Community Development Worker
	General Community Development Worker
Tara-Anne Liebetanz	Thriving Families – Project Worker
Theresa Seiuli	Office Key Worker
Zoe Pettit	Thriving Families – Project Worker

### **Staff Members who departed during this year**

Anna Peters	Keally Dawson	Cassandra Jenkins
Suky Oliver		

### **Students 2015/16**

<b>Semester 2 2015</b>	<b>Semester 2 2016</b>	
Matt Van der Lugt	Cassie Crosby	Rachel Dowling
Suky Oliver	Kathy Young	Vanessa Buckley
Emma Kill	Judith Taylor	
Toncie Wells	Simone Enderby	
	(Student placement	
	Nambour Christian college)	
Sanju Rajeev		

## Chairperson's Report

It has been a privilege to serve as Chair of the Management Committee this year with such a congenial and professional group of peers. Thanks to the training provided by the Coalition of Community Boards and the unfailing support of Vice-Chair Dr Tina Lathouras, I have learned a great deal on governance and have been able to put it to immediate practice. I believe we have made significant achievements as a committee from which NCC should benefit into the future. A special thank you is due to Treasurer Chris Gillham. We are very fortunate to have someone with his level of skill and have been particularly appreciative of his guidance in all things financial.

As we roll into the new year, there are three committee members who are moving on. First of all, Narelle Poulsen, who has moved to Brisbane with family responsibilities, has resigned after 13 years as a Management Committee member, having served in most positions, including as Chairperson. We owe a great debt of gratitude to Narelle for her longstanding commitment to Nambour Community Centre. We wish her every success for the future.

Dr. Tina Lathouras has also been forced to resign due to her increasing responsibilities to teaching and research at University of the Sunshine Coast. Tina brought with her an in depth and historical understanding of NCC into which she has poured much energy and love over the years. She has strengthened the committee with her knowledge of governance processes and has served as a valuable mentor to new members. We know Tina will greatly miss being involved her and wish her well.

I am also stepping off the committee after my brief but bracing experience as Chair and ordinary committee member. I will be using my new found knowledge and experience with a smaller community group, Sunshine Coast Reconciliation Group. I wish the incoming committee well and trust they experience as much personal and professional growth as I have, with the added benefit of having served the community.

This year has seen a grounding of the "Unstrategic Plan" which was presented to members and workshopped at the 2015 AGM. We used members' feedback to come to an understanding that while the "Unstrategic Plan" described and directed the "how" of NCC's work, this needed to be more firmly tied to the "why" in order to reflect the deep social justice values outlined in the objects of the organisation. These objects were also refined and clarified in changes to our constitution at the 2015 AGM.

Experimentation with reporting templates for our staff has settled on evaluation requirements tied to both the "how" and the "why" of our work, ensuring we stay true to the organisation's values and reasons for being, and to endeavour to work in a heartfelt, artful, playful and way.

Staff have worked through these changes and adaptations to ways of thinking, working and reporting through a process lead by an external supervisor. A regular team bonding, support and supervision session has also been established to provide optimal support to staff and to guide them through a perpetual action-reflection cycle. The Management Committee have gained great insight into the different areas of NCC work through invitations to workers to present a verbal report and discuss their work directly. We trust these measures have supported, encouraged and equipped staff in their various roles.

Both Thriving Families (Ali, Carey, Kaila, Breena & Tara-Anne) and the Multicultural and Settlement (Shine and Linda) teams have gone from strength to strength with renewed and increased funding and new initiatives and projects being established. Our Administration team (Donna, Cheryl, Theresa & David) continue to do outstanding work in both welcoming people to the centre and in managing a dizzying range of administrative tasks, holding the place together. We continue to appreciate the good and steady management of our long time Co-ordinator, Mark Wischnat. Our much valued volunteers (who are listed on page 11) also make an essential contribution to our work for which we are very grateful.

The new changes in objects and process drew our attention to the need for a number of other policies to be reviewed. The Financial Policy and the HR Policies have been updated, clarified and simplified. The Committee are currently developing a policy for the protection of Vulnerable People and Children to cover developments of work into new areas.

There are some areas of work which time limitation has curbed, but which I would like to mention one last time as areas requiring attention which are necessary to a Community Development approach. While we continue to attend and support the Coalition of Community Boards and the Sunshine Coast Cooperative of Community Centres, it is essential that we increase the number of collaborative relationships with other groups on the Sunshine Coast and seek to include, support and work together with both small and large organisations across the Coast.

Secondly, if we are to be a truly community based organisation rather than another service provider with most focus on what staff do and provide, we do need to have a drive to increase our community membership, which currently stands at only 45 members.

Last of all but most importantly, the social justice values at the heart of our organisation demand that we never cease to reach out, target and include those who are marginalised in our community. We need to remove obstacles and barriers to ensure that we are welcoming and inclusive of all.

Karis Ross

October 2016

## Treasurer's Report

To the members of Nambour Community Centre.

Firstly, as "always" I would like to thank Cheryl, the Centre's finance administrator for her dedication and tireless work.

This year has been an excellent one financially. We have managed our finances extremely well in an increasingly uncertain operating environment. This has put us in a strong position going forward into the future.

The attached audited financial reports the Centre's financial performance ending June 30th 2016. To highlight a few areas:

Firstly, our net profit is down on last year, actually resulting in an accounting loss of approximately \$12,700, this was due entirely to a write down of assets held by the Centre. This in no way implies our real expenditure was higher this year.

Our grants income was up significantly on last year to almost \$629,000 from \$465,000 last year, an increase of 13.5%. While our expenses were also higher as a result which is to be expected, increasing by 13% which includes a \$16,000 depreciation expense compared with a little over \$2,300 on last year.

The Centre's current ratio (working capital) is 2.28, which means we have almost three times as many current assets to short term debt which is a strong position to be in.

As always it will require teamwork going forward to keep spending under control, to keep the Centre viable and allow us to do: that is serve the community.

I would like to propose the following motion for the AGM:

I move that the Nambour Community Centre adopt the audited financial reports for the year ending June 30th 2016.

Yours sincerely

Christopher Gillham

## Coordinator's Report

Right from the outset I need to say that trying to capture the essence of a years worth of work at Nambour CC within a couple of pages of text has always felt like a highly compromised endeavour to me. On the one hand activities such as the highly successful 'open' groups offered by Thriving Families or celebratory multicultural events that attract a hundred plus people clearly deserve attention and recognition for the connecting and community building that they create. But equally I regard the two bottles of soft drink and the large pack of chips that a community member dropped off one afternoon, as his contribution towards a Meeting Place dinner that he was unable to attend but still wanting to input into, as an equally significant event in terms of 'community meaning'. The former activities involve considerable planning, thought and skill to deliver, while the latter has less outright "resourcing" but still moves me with its beauty when I recall the singular conversation.

So I'm conceding that our annual report tries to outline some of the activities and ripples from the community centre but it's an attempt at best. One of the unique aspects of community centres is that they function within a range as broad as their community.

At the "policy" level it does feel like we are currently at a point in the cycle where there is an appetite for trying new ideas. The Department of Communities seems to be giving more consideration to "preventative" work and at the local government level the Sunshine Coast Council is exploring the promotion of its diverse population in order to enrich the entire region. Nambour CC looks forward to continuing to work with our sister organisations and the various levels of government to further progress the work in these areas.

At a local level Nambour continues to explore new identities and opportunities. It's been great to have Nambour CC noted by individuals and business groups as a positive contributor to the new Nambour by being a significant activator of public spaces like Quota Park and a contributor to Nambour focussed events and initiatives.

Like the broad range of activities that ripple around a community centre we also require a broad range of volunteers, students and staff to assist creating the opportunities so I'd like to acknowledge everyone who has contributed throughout the last twelve months, from full time staff to community members who may have offered meaningful gesture, they all count.

Also my appreciation to the Nambour CC committee who have offered their support and time to the organisation over the last twelve months. I'd like to personally acknowledge Narelle who after many years as a volunteer committee member is leaving the committee. From my first years in the Coordinator role Narelle provided me with thoughtful guidance as I begun the coordinator role journey.

A special thanks to our funding supporters and partners who work with us to contribute to a better connected community, the last twelve months certainly feels like we have continued to build our relationships together.

And lastly thanks to the community members who allow us into their lives in both small and big ways and equally contribute back into our lives through their contributions and presence, it's a privilege.

Mark



# Information, Referral, Centre Access and Volunteer Program

## What we do

To continue to provide a safe, accessible and affordable space for centre users.

Continue to support the diversity of activities, programs and services operating at the centre for it's community.

We build social capacity through our program by strengthening peoples skills, networks, knowledge, competencies and abilities so that they can overcome the causes of their exclusion and improve their quality of life. We provide short term capacity building opportunities (information and referrals, document support) and sustainable capacity building opportunities (volunteer program, financial counselling).

We build resilience through self-awareness, self-control, social awareness and social management skills. Resilience helps to maintain balance in people's lives during difficult or stressful periods of time. It increases wellbeing and assists in building stronger individuals and a stronger community.

We work towards creating community together - Mindfully, Heartfully, Playfully and Artfully.

We ensure that there is a plate at the table for everyone at The Nambour Community Centre.

## How we do it

### Centre access/room rentals

This past year, 11,768 community members have accessed the centre.

*"An elderly gentleman walked into the centre and just wanted somewhere that he could sit and relax and listen to his CD. We found the CD player and inserted his disc. He promptly sat back closed his eyes and was absorbed by the music."*

- NCC staff member

NCC provides affordable room rentals for local organisations and community groups. Tenants are able to deliver educational workshops, meetings, support groups and organisational outreach. Community members are able to utilise the space to host groups, hold meetings, meet like-minded people and expand social circles and networks. We understand the collective value and change that is generated from community activities and groups. This year staff and community members have accessed the rooms for 7,492 hours. We have had 15 new users and 2 social bookings.

We find that when working mindfully with tenants we need to be aware of the differing requirements and when planning, to create an experience that works for the tenant and for the centre. Working heartfully builds a relationship of caring and trust and being artful allows us to appreciate the storytelling, baking, music and crafting that comes from the groups that meet. To be playful allows us to experience that external groups bring new ways of thinking, new ideas and can provide a glimpse into future trends.

*"I love holding my group at the centre. It has such a great feeling about it and such a relaxed atmosphere."*

- NCC long term tenant

## **Information & referrals**

Frontline staff and volunteers provide community members with information and referrals that are relevant, appropriate and current.

With the assistance of frontline volunteers, this year NCC has provided 155 unassisted referrals (main issues – legal, local organisations and diverse issues) and 134 assisted referrals (main issues – legal, local information and NCC resources) There have been 90 information enquires and a majority of those have been about NCC resources and computer assistance.

Currently we are developing a new database that provides information based on how the person asks for it. The request could be a word or a sentence and the database will be able to provide the information options. Having organisational knowledge is not a requirement. For example, typing in “My landlord is kicking me out” will bring up information about KEIHS. Watch this space for further developments.

*“I’ve been all over the place and no one has been able to help me with the information I need, someone said to come here, I really hope you can help.”*

- Community member

Brenda is our Resource volunteer and spends a great deal of time maintaining, restocking and updating the 274 brochures and pamphlets that we currently stock.

Shari our promotions volunteer works artfully to create our bulletin which 290 community members and organisations receive. She promotes the Centre through different social media avenues and is currently working on sustainably promoting the Centre externally to our community.

*“I didn’t know we had a community centre in Nambour”*

- Community member

Dave maintains our website and has recently put it through a huge amount of renovation and redesign. We have had 6,534 visits and 14,190 page views this year.

Providing information and referrals can be a busy and diverse program especially when administration and Centre promotion is added in the mix. But heartfully we listen to the conversations and mindfully we are aware of slowing down so that we can reflect and make the best decisions. We are finding that by approaching activities in a new way, we are encouraging space for creativity. We need to practice being single taskers so that we can be aware of what we are doing while we are doing it.

## **Volunteer program**

The program has a reciprocal arrangement where we work individually with our volunteers to build and enhance their experience, knowledge and skills through training, and they contribute their time, knowledge and skills to the centre and the community. The program is about empowerment, gaining knowledge and skills, building confidence and resilience and providing an environment where volunteers can experiment, make choices and problem solve. The main success of the program, is that volunteers have a feeling of inclusion, being valued and in control of their lives.

Staff and volunteers enjoy a playful and artful environment which encourages laughs and provides a safe and supportive work place for all. Volunteers are encouraged to incorporate fun and new approaches to their work. Our volunteers have given 926 hours of their time this year to support community members.

The program espouses all elements of a heartfelt, playful, artful and mindful approach to service delivery with each volunteer encouraged to actively engage in a program that “makes their heart come alive”. Passionate volunteers bring inspiration, energy, vitality and purpose to the Nambour Community Centre.

### **Computer assistance**

Advances in technology have opened up possibilities for people to connect to family and friends and access information and entertainment.

However, for many community members, computers and the internet appear overwhelming and by not participating in the online world, community members report feeling isolated and excluded.

For this reason, NCC provides an Information and communication technology (ICT) program run by volunteers who take the time to mindfully listen to community members’ needs and heartfully guide each participant through the complex World Wide Web.

For many participants, the program has allowed them to keep in touch with family and friends, join in the world of social media and generally improve their quality of life in a safe and supportive environment.

*“My son gave me this wonderful new computer so that I can keep in contact with them and look at the pictures of my grandchildren, but I don’t know how to use it. My teenage granddaughter has been showing me some things, but I know she is getting frustrated with me.”*

- Community member

The NCC also provides four computers for community member’s use. 605 people have accessed the computers this year.

Maureen, Dave and John our passionate volunteers wholeheartedly shared their knowledge and experience with 190 community members over the past year, to help develop computer skills and access a variety of online forums and services.

### **Financial assistance**

Debt and financial stress can cause serious emotional and psychological effects as well as negatively impact on health and quality of life for many community members.

For this reason, NCC provides financial counselling by a qualified volunteer who provides assistance to community members who require financial advice or are experiencing financial hardship.

Many people who access the service are overwhelmed, but are put at ease and new pathways and options are discovered.

A playful approach to stressful situations allows for failure – knowing there is no shame in having an idea and it not working out. Sue and her participants experiment with new ways of thinking to problem solve.

*“There was no judgement and we sat together to work out a new way of thinking about budgets and making a plan for me to get back on my feet.”*

- Community member

Sue assisted 97 community members with financial counselling this year.

### **Personal document support**

Barb provides varied personal document support to members of the community who require literacy support.

She playfully engages with community members to create a supportive, calm and relaxed environment which allows people to feel lighter and less worried when tackling a long form or trying to understand complex letters.

Barb heartfully displays an attitude of willingness that her participants appreciate.

*“I’ve worked for myself for the past ten years. I now need to find a job and write a resume, but I don’t know where to start.”*

- Community member

Being a relatively new service, Barb has still managed to help 11 community members write resumes and letters and fill in complex forms.



# Thriving Families Family Program

## Looking and Listening for Connection & Contribution!

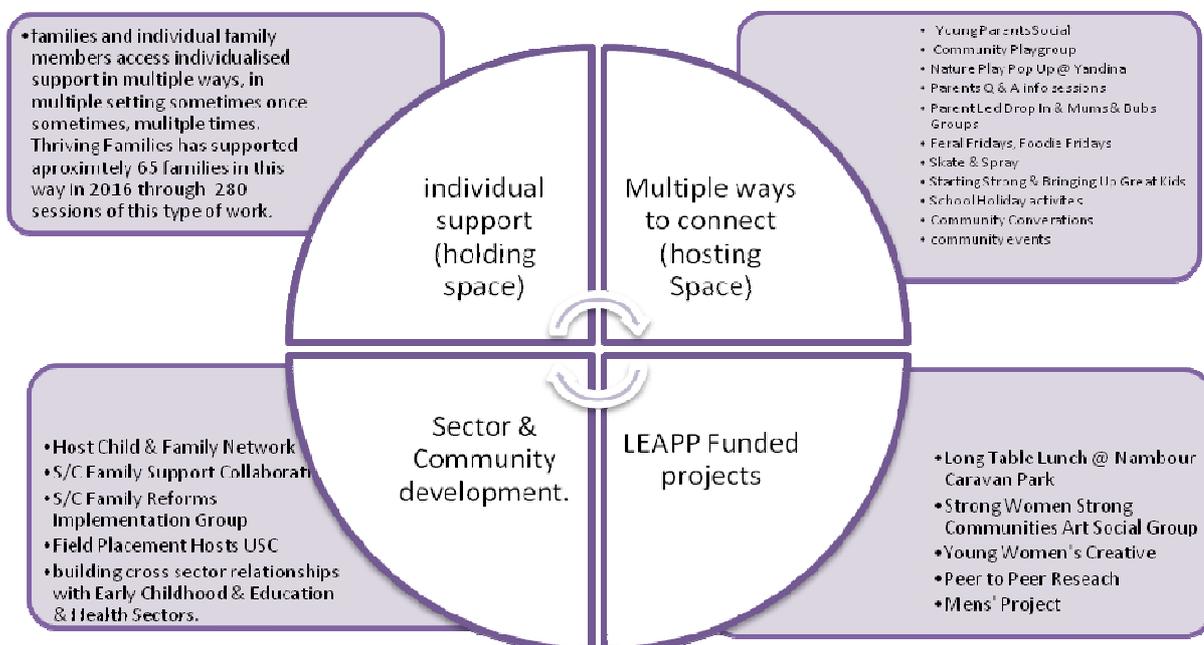
### THRIVING FAMILIES: OUR WORK IN 2016

We have chosen to theme this year's reflection of our work around two core concepts that are illustrating themselves more strongly than ever in the last twelve months of our connections with families in Nambour.

With our name change to Thriving Families we began to offer families deliberate and explicit alternate connection or entry points into diverse platforms of support that ensured families remained in the driver's seat of change in their lives, opposed to more linear or traditional families support models. Thriving Families works alongside families who are doing ok and not doing ok! Our work nurtures the growth of connections, ignites choice, honours uniqueness and develops opportunities for families to make contributions to each other and to the wider community.

This year demonstrates how contributions in many ways has seen Thriving Families grow and evolve. We were privileged to receive financial resourcing from a range of sources and tiers of Government. We would like to acknowledge the Australian Government Department of Social Services, the Queensland Government Department of Communities, and United Synergies and the North Coast Region Department of Communities initiative that offered us the opportunity to contribute to the LEAPP (Local ~Emerging ~Action ~Place ~ People) collaboration. Multiple funding sources has given Thriving Families the opportunity to deepen our approach with creativity and innovation, and offer multiple ways for families to connect, choosing what suits their uniqueness best and what they want or need more of.

### 2016 Snapshot:



## **Connecting with Community:**

Thriving Families practice centres around a “Connection Framework” which embodies our commitment to sustainable long term social, cultural and structural change for families. We are listening differently and intentionally looking for more than ‘trouble’ or ‘problems’. We are seeking out subtle offerings of contribution, of ‘stepping in and stepping up’ into relationships of reciprocity. We recognise that there is some kind of mutual exchange in every engagement and connection, whether we are doing well or not so well, everyone has something to contribute.

At a sector level, we have sought to make connections with the Health, Education and Early Childhood sectors. Thriving Families presented our approach and model in a number of settings including the North Coast Community Services Forum, QCOSS State Conference and will soon present at the Queensland AASW Conference coming up next month. We continue to build relationships in the Tertiary Education sector through Sunshine Coast University and the University of Queensland. Thriving Families resources and hosts a Child and Family Network that in 2016 has evolved into a more regional support and information sharing resource to child and family focused services on the Sunshine Coast.

This work has nurtured the development of relationships that have offered stronger visibility to more families and communities, and deepened the concept of Parents and Families as contributors rather than just seekers of service. Ultimately the aim of this work is to develop strong visible pathways into a diverse range of supports for families in Nambour as well as grow opportunities for people to feel connected into organic peer driven circles of support through the hosting of activities in public spaces.

At a community level, Thriving Families has begun ongoing conversations that matter. Conversations that can flip the script and challenge, that can work towards addressing societal issues. Our Strong Women Art & Social Group hosted a conversation exploring how words construct images of women and shape identity, illustrating how powerful language is in shaping women’s lives. Women and children came together to weave stars of courage as our local contribution to a national campaign for saying ‘no’ to community and family violence. Through a social research project a community conversation was hosted that explored how we create spaces for contribution and connection to thrive. The intent of this research was to extend our knowledge of the value of connection and reciprocity, how we can create space that nurtures it to better cultivate positive change for families in ways that truly build capacity and acknowledge agency. Valuable data and insight was harvested from this and many other conversations.

Thriving Families are seeking to position social connections and community at the heart of change for families. Within our community this looks like hosting spaces in our local town that are visible, open, informal, welcoming, non-threatening, and public. The settings are thoroughly considered, intentional spaces that work to reduce stigma, challenge and disrupt stereotypes & social norms whilst offering increased inclusivity and accessibility, a space for the exchange of contribution to take place and natural organic circles of support to form and build.



### **What does contribution look like?**

Within the Thriving Families community contribution takes multiple forms. The types of social contributions people make to each other and each other's lives can be potent and transformative. Often individual or family challenges or struggles can be normalised through shared experiences, explored, challenged and reframed through collective dialogue. A finding from the peer to peer research suggests that it is not just workers holding space for participants, but people doing this work for each other.

Many Thriving Families spaces, from Community Playgroup to the pop up kitchen at the Caravan Park reflect diversity of gender, culture and parenting styles. Families show up in these communal spaces when they are doing ok and NOT ok for a multitude of reasons including parenting support, friendships and opportunities to contribute to other people's lives in a meaningful way. For example, Playgroup has become a space which hosts and welcomes families to have choice & ownership over child visitation in a non-judgmental, confidential and supportive way. Our Strong Women Group offer spontaneous contributions which have manifested into swapping and sharing opportunities for exchange and barter, ride-sharing, as well as ongoing contributions of wisdom, belonging, creativity, skills, information, resources and support. We have begun to notice that this type of relationship based on simultaneous giving and receiving enliven, change or flourish families lives in a different way to traditional 'helping' relationships offered through more formal family support models.

What we are finding and constantly learning is that these contributions add immense value to the family support work that we are funded for and has enabled us to extend our reach and the ways in which we connect with families. Contribution has now become an organic extension of our program, people feeling encouraged to see themselves as contributors, as well as being recipients of contributions in so many ways.



**Stepping in and stepping up:**

Contribution has now begun to shape the growth and direction of our work. Another initiative supported by the LEAPP collaboration is the Young Women’s Creative group. A group for young women (12-17), shaped by young women. The seed idea for this group was planted by multiple contributions in the Strong Womens group that related to more targeted direct support for women in the above age group as well, as an opportunity for women in the community to give back by way of community mentoring. Through mentorship these community women are reframing dominant social concepts of identity, sexuality and many other important milestones for young women. The pop up kitchen and long table lunch is a space where residents of Nambour Caravan Park create a weekly menu and band together to cook up a feast for themselves, their families and their neighbours each week. This space has created opportunities for people, who are often stigmatised as the most problematic in our community, to step up and give something back. Each week residents share cooking and life skills and in doing so begin to form connections that highlight the strength and vibrancy of people living within the margins of the Nambour Community. We are witnessing people grow, develop ownership and agency in the spaces we host which, for us, is such a strong indicator of secondary engagement and a very strong measure of social capital and sustainability. What a privilege it has been to connect with so many community members to build together ways of supporting and nourishing each other!!

**From here:**

Thriving Families has had a year of unprecedented growth and development. Our next steps into 2017 will support each other to consolidate our learnings, to understand and express some of the outcomes and impacts of the connections we have made with families to endeavor to continue to be funded for this work and keep doing what we do. We will challenge ourselves to continue to respond to our community with creativity and innovation, to offer progressive models that offer alternatives to the notion of 'silos' inherent in service delivery, that work to address the complexities of how individual support intersects with more collective community approaches. Thriving Families will continue to use 'try-test-learn' models to embark on our future work and initiatives whilst shining a light on the transformative value of peer relationships and connection in ours and others lives.

## **Cultural Connection (CAMS) Sunshine Coast**

This is my third year writing an AGM report for the CAMS program. From last year's AGM, I tried to spend more time with people in the community and find a way to engage with people who are not already connected with others. I have met people who have stories to share and have taught me something new about their cultures, but also it was time to get to know more about each other and strengthen existing relationships. I appreciate the opportunities to connect with people and have conversations, share hugs and laugh together. When I go out, I still see some people I've never connected with and that is when I feel like I still have so many opportunities to link with people and be a part of creating a more inclusive and welcoming community for everyone on the Sunshine Coast. Here are some stories I want to share about my past year.

### **Global Living Libraries**

For me, sharing a story is a great way to raise awareness about cultural diversity by acknowledging differences, discovering commonalities and celebrating diversity in the community. Global Living Library was held at eight locations (six libraries at Beerwah, Maroochydore, Nambour, Kawana, Caloundra, Coolum, and two community centres in Maleny and Nambour) on the Sunshine Coast, with 35 guest speakers from 29 countries, and at least 210 participants who came and enjoyed the time meeting people and listening to their stories. By listening to people's diverse stories of coming to and living in Australia and having interactions with them, participants were able to gain some insight about different cultures, while acknowledging difference as 'diversity' to celebrate, not something 'wrong' that needs to be changed. I was touched by the speakers' willingness to share their stories of struggles and highlights of coming to and living in Australia and participants' interest to learn about other's journey and support them in the community.

### **Multicultural Meals & Community Outreach**

If you ask me what is the best way to bring people from multicultural backgrounds together, my first answer would be 'food'. Sharing a meal is a great way to break barriers and connect with people in a relaxing and informal environment. I noticed that people can be curious about different dishes or ingredients, but also finding common ways of cooking or comparing with similar dishes from their home countries. Some people met at a multicultural meal for the first time and extended their friendship at different occasions.

- Nambour Community Centre – a number of multicultural meals happened at NCC, including Australia Day Multicultural Lunch (January), Harmony Day Dinner (March), Refugee Week Dinner (June) and Multicultural Month Dinner (September). These occurred at the regular monthly dinner, in working with Linda and Severine. At least 70 people attended each event and enjoyed food, company, entertainment and friendship.
- Maroochydore Neighbourhood Centre – an opportunity to connect with people who lived in Maroochydore area, but could not come to Nambour due to a transport issue or work/family/study commitment. First lunch started in March with a small number of participants, but the number is increasing with regular participants. When they started to bring their friends and introduced them to the group, I knew people started to connect with each other and enjoy the relationships.

- Caloundra Community Centre – TAFE AMEP program started recently with 7-9 students from diverse backgrounds, so I visited them and sought their interest in having a multicultural meal in Caloundra. First Multicultural Lunch at Caloundra Community Centre is planned in October and everyone living in Caloundra is invited to join the lunch to share food, stories and cultures, and make friends.

## **Multicultural Conversations**

In a partnership with SC Council and other organisations, we joined the Multicultural Conversations project, including hosting an official launch for the project and one group conversation in conjunction with a Multicultural Dinner in June. We also encouraged people to participate in surveys and individual/group discussions, so their stories/voices could be heard and shared with the general public. The project's aim was for more people on the Sunshine Coast to have an increased understanding of cultural diversity within their local community. As a partner, I attended a number of planning meetings, conversations, action plan working group meetings and community showcase.

## **Harmony Day Fest 2016**

Sunshine Coast Multicultural Network was successful in receiving a major grant from the Sunshine Coast Council to organise a Harmony Day Fest 2016. As it was our first time organising a BIG event, the process was not easy for us and had a few hiccups, but we worked together as a team and managed to host an event in March to celebrate Harmony Day. We had at least 500 people attending during the event days at Cotton Tree Park and Caloundra and there was media coverage about the festival and cultural diversity on the Sunshine Coast. People said they enjoyed the variety of entertainment and multicultural activities, as well as the ethnic food.

## **Working with other organisations**

I value the opportunities, wisdom, experience and input from other organisations in working with the multicultural community.

- Sunshine Coast Multicultural Network – members of the network worked together at the regular meetings and Harmony Day planning meetings and shared information to promote and celebrate cultural diversity on the Sunshine Coast. Also, the Multicultural Bulletin was distributed among the network members, so everyone could access information that matters about the multicultural community.
- Anti-Discrimination Commission Queensland – I was part of the conversations ADCQ hosted at the University of the Sunshine Coast. It was an opportunity to link with people/groups I've never worked with and explore opportunities to work together to create a more inclusive community on the Sunshine Coast. We are planning to host an 'Unconscious Bias' training and Multicultural Picnic in November.
- Buddies Refugee Support Group – Although we have a small number of refugees and asylum seekers living on the Sunshine Coast, I still wanted to support them by working with Buddies. I worked closely with them, including participating in the monthly meetings and fundraising events, hosting two 'Learn English Holiday' Multicultural Dinners in Nambour, being a guest speaker for a meeting, joining the Welcome to Sunshine Coast Walk, sharing information and supporting their activities.

## Working with multicultural groups

We (Linda and I) were honoured to be invited to different events organised by ethnic groups, share delicious food, meet people and build friendships with them. These include, Grace Chinese Church Group, Japanese Festival, Muslim Organisation Sunshine Coast, Finnish Friendships Group, Global Hub, and more. I appreciate the welcoming from diverse groups and people I met at various events.

## Sharing stories / Advocacy

I was invited as a guest speaker for a number of occasions to talk about my work and experiences as a CAMS worker, including Zonta Club, International Women's Day, TAFE Cert 3 in Early Childhood Education students, 'Becoming Aurora' book launch event, and Catholic Church in Caloundra. These were valuable opportunities for me to meet people and share stories/experiences of people from multicultural backgrounds, so people can have a better understanding of cultural diversity and be more open and welcoming to others on the Sunshine Coast.

Special Thanks to the community members, other organisations working with multicultural communities, and students (Kathy, Cassie and Vanessa), who were so open and willing to be actively involved in activities and involvement with the community.

The CAMS program undertakes a variety of work with the aim of building a dynamic and inclusive community on the Sunshine Coast. The work ranges from specific programs and projects, supporting ethnic community groups, developing groups, facilitating networks, delivering training and participating in systemic advocacy.





## **Community Development**

In 2015-16, a number of groups have emerged, formed, maintained and finished based on community interests and conversations I had with people. Although I have been working at NCC since 2014, I still saw myself as a 'new' Community Development Worker, as I started this role in August 2015. When working with community members and groups, there were times when I doubted my ability to facilitate a group or became impatient to engage in meaningful and purposeful conversations with people. As one of the students said to me, I was pretty lucky to be a part of an organisation that allowed me to try different ways, challenge myself and step out of my comfort zone. This gave me the opportunity to learn and grow as a CD worker. It also let me understand that the process of working with community is not straightforward, it can be messy, uncertain and sometimes unknown; that is a part of the journey.

Here are some challenges and lessons I have learnt over the year.

### **Hand over and struggles**

Last year, the work was shared by Jenny and Ana and some groups were handed over to me in August, including Backyard Produce Group and Living Well with Chronic Conditions Group. At the beginning of the meetings, members were still keen to be involved, but the energy didn't last long as I had to build new relationships with them and understand existing shared agendas/purposes of the group. I also had pressure to be a 'facilitator' of the group, which I am now aware that it was power I was holding on.

### **Letting Go**

In the process of engaging with people and working developmentally, I had to let go of my power, agendas and ego that blocked me from working 'with' people. I also let go of groups and people when things were not working or there was not enough interest/energy from the community. I had to let go of a number of groups, including Nambour Women's Group. By constantly identifying, reflecting and evaluating community interests and stories, and re-checking my roles as a CD worker, I finally had the courage to let go of it and went back to the community to have more conversations with people; back to dialogue. NCC stall at Nambour Market has been on for over three months, as a way of meeting people and noticing what is happening in the Nambour area.

### **Bring theories into practice**

When I was a student, I loved all the theories of 'Developmental' Community Development. They sounded so practical but basic, I thought once I 'master' them I would immediately be a wonderful CD Worker without any difficulties. How wrong and naive I was. Now I know that building a 'genuine' relationship and connection with people takes time – a lot. I am aware that the small talk I have with people at the centre, group meetings, Nambour Market or even on the street on my way to get my Sushi lunch can take me to an unexpected journey of working with people. I value these interruptions in daily basis, because I never know where our conversations will take us to. I commit myself to be open to changes and opportunities, and saying 'Yes' to them, including opportunities to challenge social and structural barriers that people experience in day-to-day activities.

## **It's not 'just' a cup of tea**

Many CD Workers highlight 'a cup of tea' as a way of engaging and working with people in the community. As a non-tea/coffee drinker, I didn't realise the power of cup of tea. Unfortunately, the conversations I had with people were mostly very shallow and not exploring enough to discover people's stories, interests, assets and contributions in the community. I missed opportunities to work with whatever comes from these conversations. I realised that having a cup of tea is actually a genuine skill that comes from ongoing practice and effort to engage in conversations, listening to people's stories and build relationships in our community. Over a cup of tea, I noticed that people can be more open and relaxed and share what they want to share with me at the time. By asking some deeper meaning making questions with curiosity, I hope that I privilege people's stories and their voices being heard.

## **Relationships matter**

In working with people in the Nambour area, I was very privileged to meet people who have so much to contribute and share with other people, and also have a story to tell. I realised that one conversation can be a starting point, but ongoing investment of time and energy makes it possible to work with people in the community, based on a strong relationship and trust between us. In working with different groups, I have noticed that when people build and maintain stronger relationships together, commitment follows with participation and ownership. For example, Fearless Living Book Group started from a conversation I had with Angeleen, but a number of ladies joined the group and started to build stronger relationships. Once we finished the 'Fearless Living' by Rhonda Britten, the members decided to continue to meet with other books and take a turn to facilitate the group, because they felt "empowered, transformed, and free" after being a part of the group and sharing their stories and lives with others.

## **Where from now: Move from 'needs' based to 'relationships' based Community Work**

As I'm more conscious of how relationships are important in working with people in the community and that people really matter, I welcome the change happening at NCC that is moving from needs based to relationships based centre. How we cherish and nurture relationships and people we come across daily and How we can bring the ownership of the Centre back to the community and its members are the questions I am holding on at the moment. The only way to find out what the community wants is having the courage to ask deeper, meaning making questions and having a dialogue with them. So, please come and have a conversation with me over a cup of tea ☺

In the past year, I had ups and downs in my 'new' role as a CD worker. After a few cries and sleepless nights, I now understand that there is no such thing as 'master' or secret recipes I can follow in working with people. Instead, I will have purposeful conversations with people and be creative in working with them mindfully, heartfully, playfully and artfully.

Thanks to the NCC for providing a safe space where we can share and come up with our own shared purposes and plans, but also all the staff, students and community members who were patient with me in adjusting my life again here at NCC. Also, thanks to the volunteers who kindly shared their time, stories, knowledge, skills and energy with us. I hope you are in this journey with us: we build our community together.



## Meeting Place Dinner

The Meeting Place Dinners during this year would have not happened without the help of our lovely friends, regulars, cooks and the contributions we receive from Diversicare.

Since October 2015, we have been receiving monthly contributions from Diversicare. Unfortunately, prior to those contributions, the monthly donations from the donation box did not often cover the amount spent on groceries and thus the continuity of the dinners was starting to be threatened. After several talks with Thana Roysmith from Diversicare we now have monthly financial contributions which has helped with buying the groceries each month and thus contributed to the success and continuity of the dinners.

We have done things a little different this year. We started with a Planning Lunch in January where we developed an annual plan for the monthly dinners. This allowed for myself but also those who were cooking to be organised in advance. It also helped the front desk in answering the many questions of “what’s the theme this month? What do we bring?” with ease.

During the planning we set out dates for three lunches. Those lunches started from the fact that one of our lovely friend who comes every month to set up always leaves before eating. The group of helpers and I talked about it around the kitchen table while prepping our dinners and plan to host some lunches so he could attend was set. We have often joked that we should call it “Brian’s lunches” but we all so well know that Brian would not feel comfortable with it. Thus the Meeting Place Lunches started three times this year. Being hosted during the school holidays, we welcomed parents from Thriving Families playgroup as well as some lovely people who always wanted to attend the dinners but were unable to come at night time. The lunches welcome an average number of 25 people making it quite enjoyable for a first year.

The planning lunch also included contributions with Linda and Shine’s programmes. We collaboratively held three dinners together with large success. Those dinner contributions were for Harmony Day in March, Refugee Week in June and Multicultural Week in September. Our numbers doubled during those dinners with the September dinner welcoming 100 people. Yes, you have read it right, 100 people! We had people in room 1 and 2, in the outdoor area as well as the Laneway Carpark.

Using the Laneway Carpark has been the talk for several years/months now and after talking with Mark about getting some lights for the area, the October dinner hosted its first Twilight dinner. Everyone enjoyed it and we were able to set more seating area for everyone. This helped even out the conversations as the group of 65 were throughout both areas.

Our numbers this year went from 20 to 100. Luckily the nights we had larger numbers were ‘bring a plate’ and thus were feasible. However, every month we are still guessing on how much we should cook. Quite often the conversation between 4.30 pm and 6.00 pm is “do we have enough food? Should we do the spare bag or pasta/rice we have in the cupboard in case we need more?” Yes it can be a challenge, however, it always seems to work out and people always have heaps of food and are very happy with their monthly outing.

As I have already said many times, the dinners could not have continued without those who help and contribute every month. Some have started to call me the “Head Chef” with

my team of “Sous Chefs”. However, I do not see myself as a Head chef as I feel that I am often walking around in the kitchen like a ‘headless chook’ and without the help of our friends, we wouldn’t have the delicious food we have every months.

So, on this note, I would like to thank all of those who have contributed this year:

- Brian for setting up for every dinner and lunch without fail
- The kitchen friends deserve a huge thank you, Markus and Sharon who are there every month with a big smile and willing to cook anything they are kindly asked to, often arriving between 3.00pm and 4.00 pm. Markus and Sharon also came and helped with the lunches
- The relief group (Lorraine, Cecil, Rod and Frances) who arrive around 5.00pm – 5.30pm and take over from the kitchen friends and help with finalising the meals and setting up the kitchen table and even sometimes do the head count for me.
- Thuy who cooked in February with a Vietnamese theme
- Lorraine, Cecil, Rod and Frances who cooked South African meals both in November 2015 and October 2016.
- Jan who has been our ‘dessert queen’ and brings a dessert every month (she has also been requested to buy a bigger dish because her desserts are delicious).
- Tim for coming with Sharon and patiently waiting for the food. He also helps around and we found out he loves Celery leaves
- Trevor for happily seeking everyone’s attention before the announcements each month
- Diversicare for their monthly contribution
- Linda and Shine for their collaboration
- Thriving Families for donating meat throughout the year
- The NCC committee for allowing the lunches and dinners to continue and the spotlights for the Lane Way Carpark

And the biggest thank you goes to everyone who has attended, participated, contributed, held conversation with others, eaten our food and donated in our donation box. You have all made The Meeting Place and place of enjoyment, fun, deliciousness and a happy monthly place to come to.

## Settlement Program

### Casework

Many clients seek case management services because they wish to obtain employment (paid or voluntary), undertake further education and training, and/or improve their English skills. I have helped 50 clients.

### Employment

Case management activities has assisted clients getting their overseas qualifications recognised, knowing how to find work, and increased awareness of the services that can help. Clients are referred to Centrelink and job network providers and agencies to assist with their employment needs.

- One client started her own restaurant. She has become so busy that she has employed more casual staff. In 2015 she attended a "Start Your Own Business" Workshop and a Migrant Business Acceleration Program" (organised by Nambour Community Centre) and then enrolled in the NEIS program.
- I worked with Montville Coffee and a client to secure a casual position 1 day a week working in the coffee warehouse, packaging and delivering coffee.
- In collaboration with MDA Bicultural Support Services one of my clients obtained paid work as a Cultural Support Worker in a child care centre. She taught the children about her culture and showed them her traditional dress, taught them songs, read them stories in her language and English etc. She also liaised with a family from her home country to ensure their child was not socially isolated at the childcare centre.
- One client was made redundant. We worked to identify her transferrable skills, and how to search for and apply for other jobs. She obtained work at a restaurant but was then unfortunately made redundant. She now has casual work as a kitchen hand in an aged care home through my contacts with a client who works there.
- I assisted a client to write his resume and apply for work at a medical practice which has a reputation for promoting cultural diversity. The client was unsuccessful but the organisation wants to employ him when his English speaking skills have improved. He is now enrolled in the TAFE AMEP program.

### Education and English

Lack of English proficiency is the most significant challenge for clients and permeates throughout all other settlement issues. Communicating in English is associated with opportunities to obtain work, access further training opportunities, gain information about services and confidence in participating in social and community groups.

- One client spoke at the International Women's Day Workshop. I worked with her and her TAFE teacher in planning, writing and practising her presentation. Her presentation was very well received.
- One client was having trouble studying because of her home environment. We liaised with a community organisation that supports young people to look for accommodation. She moved to a new home. She received counselling and has completed her studies. She has joined a community women's group which she enjoys.
- One client's child was starting university and the family could not afford text books. I approached the Buddies Refugee Support Group and they donated \$300 towards books.
- Some clients have limited/no family support networks in Australia. Two clients are attending community English language classes not only to improve language skills, but also to reduce their social isolation and depression. They report significant positive health and social benefits. Other students have invited them to events organised by religious organisations, ethno specific organisations and community centres.

## **Other issues addressed in casework include:**

Housing (finding and securing affordable rental property, increasing awareness of client's legal rights with regard to tenancy).

Health (finding specialist health professionals and doctors that bulk bill). Many clients are unaware of the range of health services available and how medicare subsidises some health care costs. Clients do not access some services believing that it would be too expensive. Clients have been encouraged and supported to access preventative health and screening initiatives, eg pap smears, breast screening at hospitals and community health centres,

Social security and dealing with Centrelink (eg navigating websites or help lines, obtaining and completing forms, making an appointment with Centrelink regarding eligibility for payments and updating information due to changes in circumstances). Some clients have greater understanding about service systems, expectations and processes and how to obtain help. Some clients are aware they can ask for an interpreter/translator. A client obtained new glasses under the MASS Spectacle Supply Scheme after I liaised with Centrelink and an optometrist.

Transport Many clients need to learn to drive to increase their mobility, employment opportunities and social connectedness. Clients have increased knowledge of the Queensland licensing system and road rules. I have referred clients to online practice learner tests and culturally sensitive driving instructors. Two clients passed the written and practical tests which has increased their independence.

Relationship Support eg dealing with relationship breakdown, intergenerational conflict and parenting challenges.

Several clients have been referred to a registered migration agent (they want a family member from their home country to visit), to legal experts (to obtain information about financial and legal options if they leave their abusive partners) and to medical and counselling professionals (eg family/domestic violence support),

## **Workshops**

Clients were invited to all workshops. Most workshops were held in collaboration with other organisations

Consumer Rights and How to Avoid Scams in partnership with Office of Fair Trading – held at Nambour Community Centre

Cultural Diversity Workshop (members of the local community shared about their cultures) and representatives from Diversicare, and Carers Qld shared about their organisation's multicultural services. Volunteering Sunshine Coast also shared information. This workshop was followed by a community dinner.

Census workshop run by Australian Bureau of Statistics at TAFE Queensland East Coast Maroochydore

Skill swap workshop in partnership with Volunteering Sunshine Coast and Multicultural Services Officer Centrelink

Refugee workshop in partnership with Buddies Refugee Support Group - followed by shared community dinner

Health workshop in partnership with Multicultural Worker (Shine Jang), Diversicare and Carers QLD

Racism Workshop in partnership with Anti Discrimination Commission Queensland

Transport Workshop in partnership with TAFE Nambour – included trip to Brisbane

- International Women’s Day workshop in partnership with SCOPE, Salvation Army Moneycare, Diversicare, Volunteering Sunshine Coast and Maleny Neighbourhood Centre – held at Millwell Rd Community Centre
- Centrelink Workshop in partnership with Multicultural Services Officer Centrelink at TAFE Maroochydore
- Australia Day– Local Migrant Services in partnership with Multicultural Worker (Shine Jang) held at Nambour Community Centre - followed by shared community lunch (80 people attended)
- Beach and surf safety workshop in partnership with TAFE Maroochydore and Surf Life Saving Queensland –held at Maroochydore Beach
- 2 Swim workshops at Nambour Primary School Pool – facilitated by local swimming teachers
- First Aid Workshop in partnership with Safety Wave at Nambour Community Centre
- Love and relationship workshop in partnership with Scope/Centacare at Nambour Community Centre

## Community Development

**Harmony Day** (Sunday 20<sup>th</sup> March 2016). I worked with members of the Sunshine Coast Multicultural Network to organise a free event to celebrate Harmony Day in Cotton Tree Park. The event featured multicultural music, dance, food, face painting, kids’ activities and information stalls. We estimate 500 people visited over the 4 hour period. Many of my clients attended the event with their families and friends and some wore traditional costumes. One client taught members of the public how to make Japanese origami cranes. This was featured in the Sunshine Coast Daily Newspaper. <http://www.sunshinecoastdaily.com.au/news/cultures-celebrate-harmony/2970448/#/0><http://mysunshinecoast.com.au/news/news-display/celebrate-diversity-at-harmony-day-events,42174> I also supported Shine Jang in organising a screening of Colour Fest films and a living library event in Caloundra on Monday 21<sup>st</sup> March.

**Conversations on Creating an Inclusive Community in our Region** (Saturday 2<sup>nd</sup> April and Saturday 28<sup>th</sup> May) organised by [The Anti-Discrimination Commission Queensland](#) in partnership with [University of the Sunshine Coast](#). I was invited to the first meeting by a leader of the Maroochydore Mosque. I have been building a relationship with him and his Islamic friends for the last 18 months and was invited to the mosque during Ramadan in 2015. It is important that I am known and those at the Mosque know my role, so we can work together. The building of a mosque on the Sunshine Coast has been featured in the media. <http://www.sunshinecoastdaily.com.au/news/maroochydore-mosque-site-restrictions-lifted/2980611/>

## **Multicultural Conversations Project**

In partnership with Sunshine Coast Council and University of the Sunshine Coast, TAFE, Anti-Discrimination Commission Queensland, Nambour Community Centre, Maroochy Neighbourhood Centre, Maleny Neighbourhood Centre, Caloundra Community Centre, Diversicare, Carers Queensland, phn, Buddies and Volunteering Sunshine Coast. The Multicultural Conversations project provides a community engagement platform for the Sunshine Coast Council and partners to understand and address barriers to participation and social inclusion within the multicultural community. I was involved in the planning of the project, developing a survey, undertaking sector mapping and hosting a multicultural conversation at Nambour Community Centre with Shine Jang. I attended the launch of the project at Nambour Community Centre on 3rd May 2016. It was featured on Channel 9 news. <http://www.sunshinecoastdaily.com.au/news/project-prepares-to-connect-cultures/3015395/> <http://mysunshinecoast.com.au/news/news-display/council-launches-program-to-celebrate-the-regions-diversity,42991> I attended the multicultural conversations forum at USC (August 26th) and a community showcase at Millwell Rd Community Centre (22nd October). Shine Jang and I provided feedback re the development of a regional action plan.

Sunshine Coast Council - Social Strategy - Multicultural video testimonial took part in a video to recognise the value and mix of people from culturally diverse backgrounds.

Former Client interviewed live on air on ABC about citizenship May 20th 2016. I had the privilege of being invited to his citizenship ceremony. He was later interviewed in the newspaper about the election <https://www.facebook.com/ABCSunshineCoast/> <https://soundcloud.com/abc-sunshine-coast/meet-abdulsalam-tokh-from-libya> <http://www.abc.net.au/news/2016-06-30/election-2016-emphasis-on-responsible-choice-for-new-citizen/7557456>

Park Run On Saturday, 21st May five *parkrun* events were held across the Sunshine Coast to support a regional Racism. It Stops with Me campaign celebrating cultural diversity. Clients participated in two of the runs. The Nambour Event was featured in the Sunshine Coast Valley Gazette. I took part in the Kawana event. [https://www.facebook.com/SunshineCoastCouncil/photos/?tab=album&album\\_id=1113945108677280](https://www.facebook.com/SunshineCoastCouncil/photos/?tab=album&album_id=1113945108677280)

Refugees I attended the Say Welcome Walk Together at Cotton Tree Park (October 2015 and 2016). I have worked closely with Buddies Refugee Support Group to ensure support is available to refugee clients. I wrote a letter of support for the Buddies proposal to Council to become a Refugee Welcome Zone and was formally invited to attend Buddies Refugee Welcome Zone Presentation to Council on 16th February 2016. Council eventually rejected the proposal. <http://www.sunshinecoastdaily.com.au/news/council-says-theres-no-need-for-refugee-welcome-zo/3033000/> Nambour Community Centre's Multicultural Worker and I hosted a community dinner for the Buddies Refugee Support Group, Learn English Program participants and host families. (April 2016)

Zonta Club of Maroochy –invited to be a guest speaker at the International Women’s Day Brunch.

I have attended and/or organised events with people from different cultures

Multicultural Dinner to celebrate Harmony Day at Nambour Community Centre (80 people attended)

Tongan wedding

USC Diversity Week breakfast

Sunshine Coast Malaylee Association Onam Celebrations

Attended Chinese Mid Autumn Festival with the local Chinese Community at a Chinese Christian Church



## Thank you

- University of the Sunshine Coast – Gerard, Robyn, Mischelle and Doug
- Our funding supporters liaisons;
  - Coral, Michelle, Jo, Carmel, Julie, Julieann and Brendon from the North Coast Region, Department of Communities, Child Safety and Disabilities
  - Liz and Kelli from Multicultural Affairs Queensland
  - Helen and Annette from Families and Communities Branch - Queensland State Office, Department of Social Services
- Craig at the Department of Communities Regional Property Asset team
- Gemma, Courtney, Talia, Deb and the rest of the team from Lions Inplace & KEIHS
- Julian and Louise from Suncoast Community Legal Service
- The lovely Avryl from Centacare / SCOPE
- Lisa from Lifestyle Solutions for her energy and fun.
- Ana for her poppyseed cakes
- Alastair and Adam for their light decoration work
- Nambour Metal Workers for the gifting cupboard
- Marr's Electrical
- Michael for his handyman work, both offsite and onsite
- Barry for his odd jobs
- Everyone who we haven't acknowledged here

Current recurrent funding contributors to Nambour Community Centre are:

- Queensland Department of Communities, Child Safety and Disabilities and Multicultural Affairs Queensland
- Commonwealth Department of Social Services
- University of the Sunshine Coast
- Sunshine Coast Council, through the Community Partnership Program

Current project funding contributors

- United Synergies through the LEAPP initiative

Supported by



**Queensland  
Government**



**Australian Government**  
**Department of Social Services**



**UNITED SYNERGIES LTD**

# Nambour Community Centre Inc members list

## Current Members

Adolf Kluger  
Alison Mc Naughton  
Amrita Rauber  
Barb Robinson  
Brian Blatt  
Caloundra Community Centre  
Carey Shaw  
Cheryl Crane  
Chris Gillham  
Debbie Rees  
Donna Holdom  
Evy Vanderpoel \*

Ian Darby  
Jenny Blagdon  
Jim Forsyth  
Jolene Ogle  
Kaila White  
Karis Ross  
Leesa Fae Goeldner  
Linda Dennis  
Luke Westwick  
Lyndall Hulme  
Mark Wischnat  
Martin Newman

Megan Ogle  
Narelle Poulsen \*  
Neville Prince  
Raelean Hall  
Ralph Hemensley  
Robbie Murray  
Severine Littee  
Shine (Soyoung) Jang  
Theresa & Lawrence Seiuli  
Tina Biedrzycka  
Tina Lathouras  
Tony Bryant

\* Denotes Life Member

## New Members

Alastair Boysen  
Cassie Crosby  
Deborah Moseley  
Nikita King

Sarah Harmon  
Tara-Anne Liebetanz  
Yamuna Siriwardhana  
Breena Furbee

## 2015 Minutes

### NAMBOUR COMMUNITY CENTRE INC

#### ANNUAL GENREAL MEETING

Held on 12<sup>th</sup> October, 2015

At The Nambour Community Centre, 2 Shearer St, Nambour

**Meeting Opened: 6.05pm**

**AGM Chair Welcome:** (Guest AGM Chair – Tina Lathourus)

Tina (meeting chair) opened by thanking Yvonne and Billy for their lovely food

Also introduced the current management committee people to the rest of the meeting

Tina acknowledged the traditional owners of the land, and paid respect to the elders, past present and emerging.

**Present:** As per attendance book

**Apologies:** As per attendance book    **Moved:** Mark Wischnat                      **Seconded:** Theresa Sieuli

**AGM Theme: Reporting to our members playfully, artfully, heartfully and mindfully**

Tina introduced Narelle (Chairperson) and Jenny (current student field education worker) to talk about the theme of the night.

Narelle begun by talking about the main item of business that arose from the last AGM which was focusing on the strategic direction of the centre, she went on to explain that we have been fortunate to have Jenny and Rachel in the role of talking with community, staff and other people around the community on the topic of – what would you polish to make Nambour Shine and more generally how to nurture community.

So we are now at the point of asking people attending the meeting tonight to tell us how it is going, where it fits and where we need further development. And also some amendments to the constitution will be tabled tonight.

Jenny was invited to talk about the strategic plan. Jenny opened by apologizing on behalf of Rachel (first night of new yoga group), the first question she discussed when this opportunity came up was does a traditional strategic plan serve us best? So instead we invited different kinds of conversations. Conversations that we called ‘our vital experiment’ and as part of the strategic plan it is ongoing, and this book (which Jenny held up) outlines some of the processes that occurred as part of this experiment. Jenny then ran through some of the activities that occurred as part of this work. These included an invite to story telling, a tea party, children’s party’s, door knocking local residents and bringing of the question to last years AGM. According to Jenny the future that is emerging for all of us really requires some creativity in order to live within it – question – what will it take to polish Nambour until it shines.

Jenny continued with “what we heard was that people didn’t have an actual answer, instead they asked for “more of this”; what “this was” was distilled down into 4 attitudes, and this extended into 4 sensibilities.

This work was then turned into a one page document that in itself represented an experience that embodies these attitudes, creativity, heart, fun and connection.

So its an aspirational document, we have no idea where it will really lead us but it opens our mind and heart in order that we can connect with people and the possibility of where it might take us. We are experimenting with it, having a go, it’s a vital experiment so we will see where it takes us.

Jenny handed back to Tina who outlined that the reports tonight will be presented within the context of the plan and also after desert we will have a discussion around the strategic plan.

### **Business Arising from previous AGM**

There were no matters outstanding from the previous minutes.

### **Previous AGM Correspondence**

**There were no items of previous correspondence.**

### **Minutes of previous AGM:**

Minutes for the 2014 meeting were **tabled** by Theresa Sieuli and **Seconded: Cheryl Crane** (extra seconding from Elliot), that the minutes be accepted as a true record of the previous AGM – *carried by all*.

### **Endorsement of Financial Members**

*Memberships for 2015/2016 were read out and were endorsed as per membership registration.*

*Moved: Tina Lathouras      Seconded: Theresa Sieuli      Carried by all*

*A quorum was reached for this meeting*

### **Reports begin**

#### **Chairperson:**

Narelle talked about heartfulness in the organisation being expressed in the playful and creative activities offered.

Narelle's also report back to members that things haven't been as dire as we were thinking they would unfold in 2014 and instead we are in a position where we feel more creative and energized. Narelle's delight this year has been to be part of one of strategic plan sessions in which staff role played a staff meeting in a way which was more connection

#### **Treasurer**

Chris remarked that the artifact represented a challenge for a financial report, Chris opened by thanking Cheryl. On an accounting note we have done really well with some new funding and being in a strong financial position. Current assets to debt are currently 8 times, so we are in a strong position.

Funding has increased and alongside that so have our expenses, mainly due to wages increase, but this means we are providing employment and have increased ability for activities. Future for us looks very bright and if we continue to work diligently.

**Moved:** Cheryl Crane

**Seconded:** Narelle Poulsen

*Carried by all*

#### **Appointment of Auditor**

Chris moved that the auditors, Total audit be appointed as the official auditors for the next financial year 2015/16 subject to getting a quote prior to June that does not exceed the CPI on top of the current account.

**Moved:** Chris

**Seconded:** Narelle

*Carried by all*

#### **Coordinator Report (Mark Wischnat)**

Mark welcomed everyone to the meeting. He mentioned that he had struggled to think of the way to deliver his report in the new unstrategic way until 3pm today, then the predominant practice of "saying yes" emerged, and its certainly the theme for mark's year, along with the bravery and apprehension that has accompanied it. Big thank you to all the community members who have been involved in our unstrategic plan and supported out learning. Big thanks to Jenny and

Rachel for guiding us in this process. Lastly Mark mentioned on behalf of staff and volunteers a big thanks to all of our partners as they indirectly support the community centre's work in a whole bunch of ways.

### **Multicultural Community Development (Shine Jang)**

Shine explained that she was first part of the community centre in 2013 and when she first joined she did not realize that she would be fortunate to be associated with NCC for so long. When Shine was asked if she would like to join us here she said "yes". Taking over from Naomi who had worked here for 9 years meant that Shine initially didn't feel authentic because she is not Naomi and Shine didn't want to mess with her quality work.

In 2015 I tried to get over Naomi's shadow when Shine began in a contract role for the CAMS roles, which was initially going to be a short role as the funding was due to finish, but the CAMS program was refunded and I was asked to reapply for the role – it finally became part of my job and I felt responsible to do the job and the work.

Highlights for the year include;

- Global living library
- MBAP
- Multicultural meals
- See the rest of the list on the annual report.

### **Thriving Families team, Coordinator Report (Ali McNaughtan)**

Ali began by referring back to the written report, which is a representation of the way that indicates why the staff turn up to their job everyday. She then handed over to Suzy to help take us through a process that focuses on reciprocity

Suzy talked about her experiences in Kenliworth, Suzy outlined that at the time that she needed support she was fortunate to receive support and without it she may not have been here tonight. Suzy referenced her initial contact with Belinda and Nambour Good Beginnings (this is what the program was called before changing name to Thriving Families). Suzy also talked about the Building Better Community workshop she started with Howard Buckley – who Suzy's daughter called the "big scary man", cause he is bald and wore a black jacket.

In Suzy's words "authentic, playfulness, heartfulness, and art – we now live this in our family"..

Suzy then recounted how she noticed a flyer for a choir on the notice board and from this she now performs in this role regularly. Suzy then took everyone through the process of singing a group song

### **General Community Development (Jenny Blagdon)**

Jenny talked about playing enough to get to our edges. She talked about soulful acts of resistance against the dominant culture that doesn't respect time. Our strategic plan is about this, taking time and energy to work through the tough stuff together. Jenny also thanked Ana Greenfield for her work at NCC. If we are up for it let's see what we are up for.

### **Student Unit – (Suky, Emma, Toncie, Sanju (apology for Matt))**

Suky talked about what she learnt so far, this placement has taught me that working with people has taught me about my relationship with myself, where am I in this reflective question. This helps me to be honest and improvement with my practice.

Challenges on this placement are that it is very fluid and changing organization, the work is about being open.

Emma, on behalf of student's thanked the community centre and Jenny for taking the time and she mentioned that it is really rare to find people in this industry who work the way that is heartfelt, mindful, artful and playful.

### **Migrant Settlement – Linda Dennis**

Linda began by explaining that she has her dream job, even 2 years on, she loves working with people from different cultures, what you see is what you get person, from my heart I thank all the people who I have worked with, and the same for people who are here tonight. I thought it

would be more meaningful to invite someone I have been working with to come and share their story so I invite Tsecho to come and share.

Q from Linda: Why did you come to see me as the migrant settlement worker

Tscheco answer: In 2014 April I arrived but didn't know what the next step was, my English wasn't as strong as I thought, people couldn't understand me. My students were Ok cause they went to Nambour school ESL so ended up coming along to language class to improve my language.

What did you do in Japan?

Became a teacher in Japan and then Australia, then husband wanted to go back to Japan and then after 25 years returned to Australia. Linda is currently supporting Tscheco to become a teacher by getting her documentation, visa sorted etc.

T mentioned that she has meet many friends here at NCC, many of whom are migrant people, so we exchange culture.

Other items that Tscheco spoke about included the Australian way of living and relationships, complex visa situation and housing, her enjoyment of attending workshops on Aboriginal culture and new business,

How has the community centre made a difference to your life,

If I didn't come here I wouldn't be living independently, I'm very happy, I'm a student at TAFE, .

**Information & Referral, Centre Access (Donna was absent so no verbal report)**

**Lyndall Hulme (Sunshine Coast Coalition of Community Boards)**

– reporting (mindful) of the big picture of the community sector, management committee talking about governance and sustainable operations.

NCC is in Sunshine Coast Community Cooperative, Caloundra CC (Lisa Price manage of CCC is present) & Maroochy NC.

Coalition of Community Boards, the Sunshine Coast group currently consists of the board members from 10 local community boards.

Operational plan has recently been developed, has made links to sunshine coast university and the sunshine coast council

The recent work of the CoCB has been artful as it has looked outside the usual facilitation processes, took a different approach and stepped in new terrain in order to generate new ideas and new energy.

Lyndall closed by mentioning that it has been a very interesting journey so far

All reports moved together – Peter wellington, seconded Ian

**Moved:** Peter Wellington                      **Seconded:** Ian Darby                      *carried by all*

Review of constitutions objects –

Motion: as outlined in hand out document that everyone received. Karis spoke briefly about the need to us more up to date language and phrasing in the wording of the constitution.

**Moved by:** Karis Ross                      **seconded:** Narlee Poulsen

Group discussion around the sensibilities and attitudes – is their anything missing

Karis talked about what drove the process for the strategic plan and how are we doing this work The why and the purpose of the why

This has all been incorporated into the diagram, copy this and reproduce in the minutes.

What is missing from the current process?

Groups worked thought the strat plan suggesting one idea per group

Suggestions put forth included

- Toncie - Safety, as a base and an outcome
- Angela – Closure, to accept finishing up and move on
- Lisa – name collaboration in order to keep it front and centre
- Amrita talked about culture, more people from culture come to the centre in order to feel connected
- Suky- cultural diversity and awanress of culture, inclusivity, friendship, trust
- Ali – reciprocity, dynamic dance that happens in relationships, a new bud emerging, authentic disclosure, collectiveness, really seeing one another – seeing through the eyes of one another. Patchwork of communities, outreach to small communities
- Luke – how and why, important to emphasis relationships. How do we try and achieve this, using principles of CD, structural disadvantage, empowering communities, supporting people, connecting. Connections to other communities so that the lotus connects to other lotuses.
- Darcy – colourfulness, everyone is welcome, no one is declined

Karis - This overall process is ongoing, we need to keep going back and checking that we are doing these things, at the committee level we would welcome input from people who would like to feed into this process, karis's stated that her passion is having people involved actively in this process.

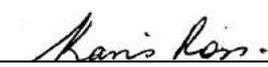
**Election of Office Bearers** – Barbara took over the chairing of the meeting

*Barbara declared that all positions of the Management Committee become vacant. Nominations were then called for the incoming committee:*

<b>Role</b>	<b>Nominated Person</b>	<b>Nominated by</b>	<b>Seconded by</b>	<b>Outcome</b>
<i>Chairperson</i>	<b>Karis Ross</b>	<i>Lawrence Seiuli</i>	<i>Tina Lathouras</i>	Carried by all
<i>Secretary</i>	<b>Luke Westwick</b>	<i>Tina Lathouras</i>	<i>Lawrence Seiuli</i>	Carried by all
<i>Treasurer</i>	<b>Chris Gillham</b>	<i>Mark wischnat</i>	<i>Donna Holdem</i>	Carried by all
<i>Vice Chairperson</i>	<b>Tina Lathouras</b>	<i>Luke Westwick</i>	<i>Nerissa Rohan</i>	Carried by all
<i>General Committee Member</i>	<b>Lyndall Hulme</b>	<i>Nerissa Rohan</i>	<i>Luke Westwick</i>	Carried by all
<i>General Committee Member</i>	<b>Lawrence Seiuli</b>	<i>Karis Ross</i>	<i>Nerissa Rohan</i>	Carried by all
<i>General Committee Member</i>	<b>Robbie Murray</b>	<i>Alison McNaughton</i>	<i>Mark Wischnat</i>	Carried by all
<i>General Committee Member</i>	<b>Narelle Poulsen</b>	<i>Lawrence Seiuli</i>	<i>Chris Gillham</i>	Carried by all

**Presentations:**

*Narelle Poulsen assisted by Theresa, handed out certificates to all the Nambour Community Centre volunteers present on the night.*

  
Karis Ross, Chairperson - Dated 23.2.16

## Financial Statements